



[Buyers] Client Feedback Report

Statistics for: Marriott Estates Limited

Generated on: Friday 1st April 2011

Client Feedback Report

This data is generated from 20 questionnaires returned

Your ranking in the South East (South) region is 2nd

Your score is 2318.11

The top score in your region is 2350.08

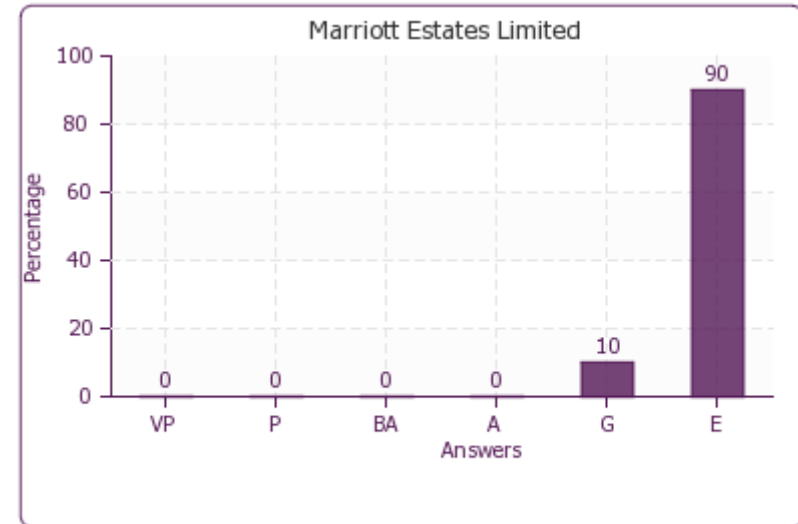
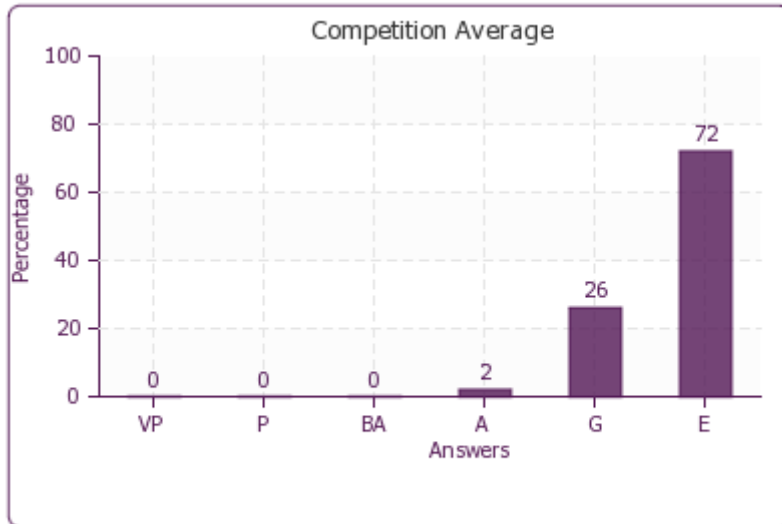
The lowest score in your region is 1199.26

Your ranking nationally is 10th

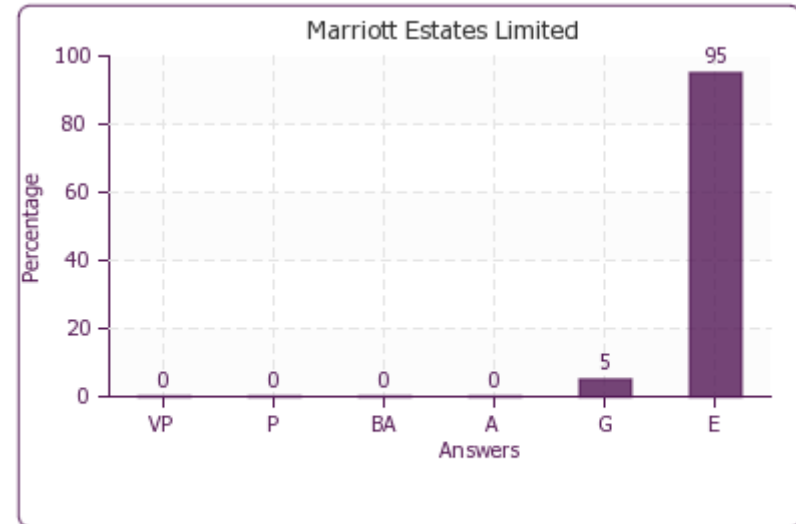
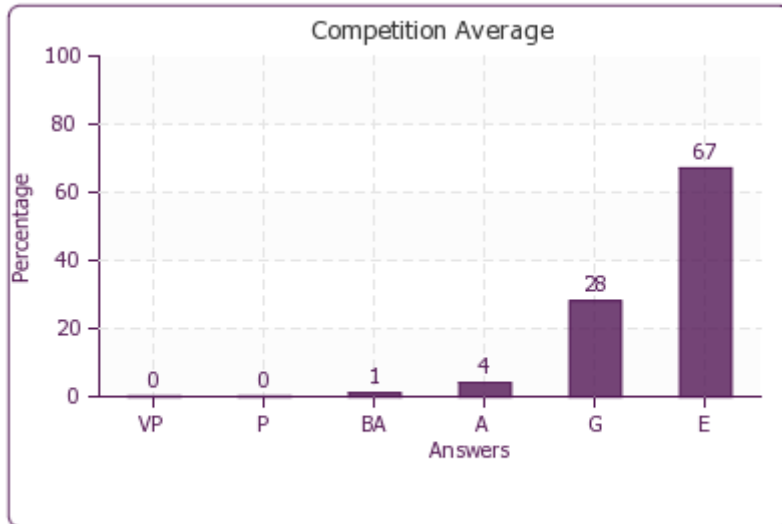
The highest score nationally is 2533.79



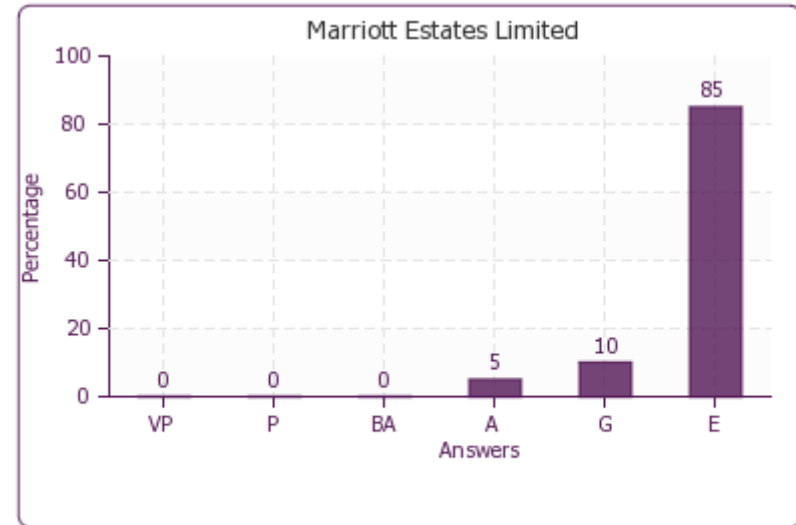
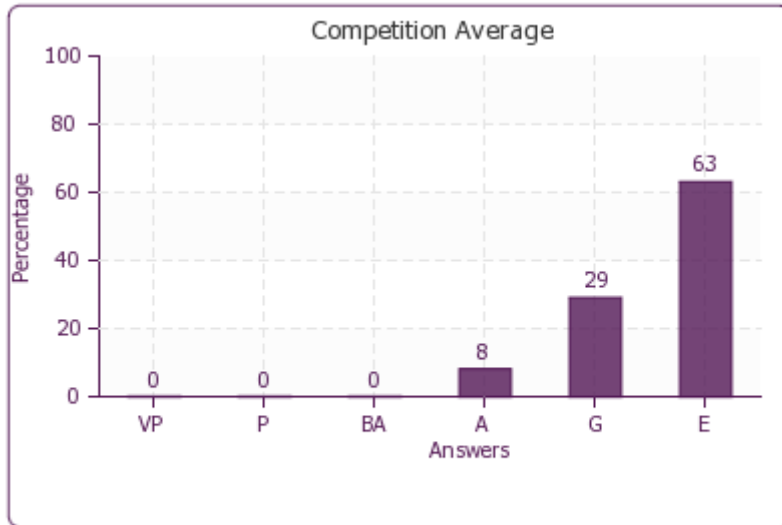
Rate your impressions on first contacting your estate agent



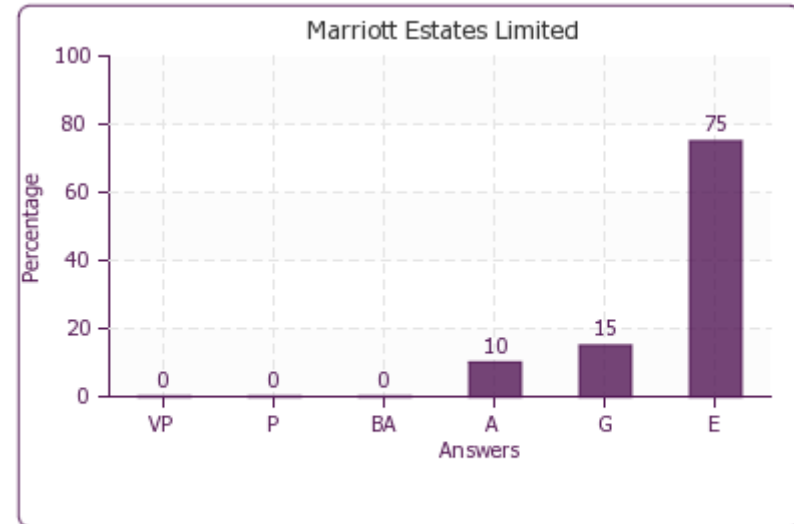
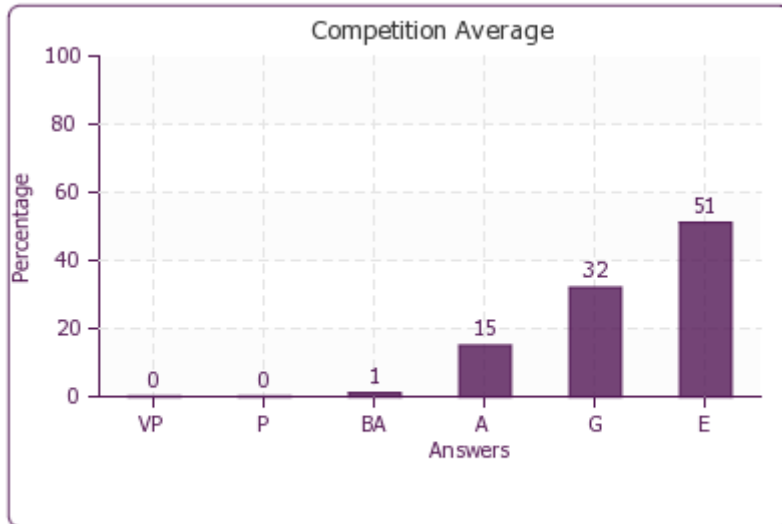
Rate the quality of the particulars provided (photos, floor plans)



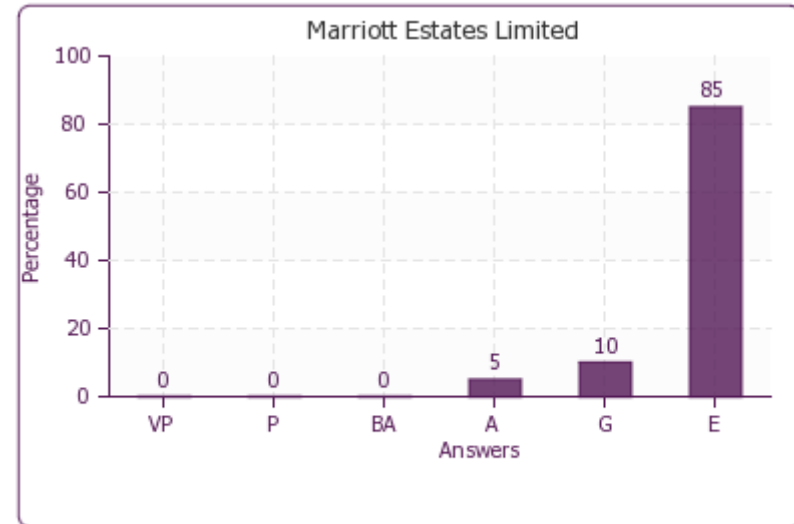
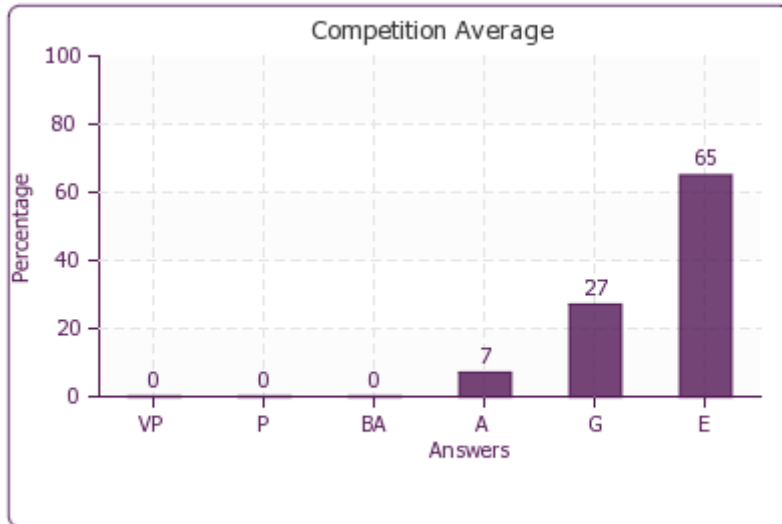
Rate how well your agent kept you informed about new government legislation e.g HIPs, EPCs



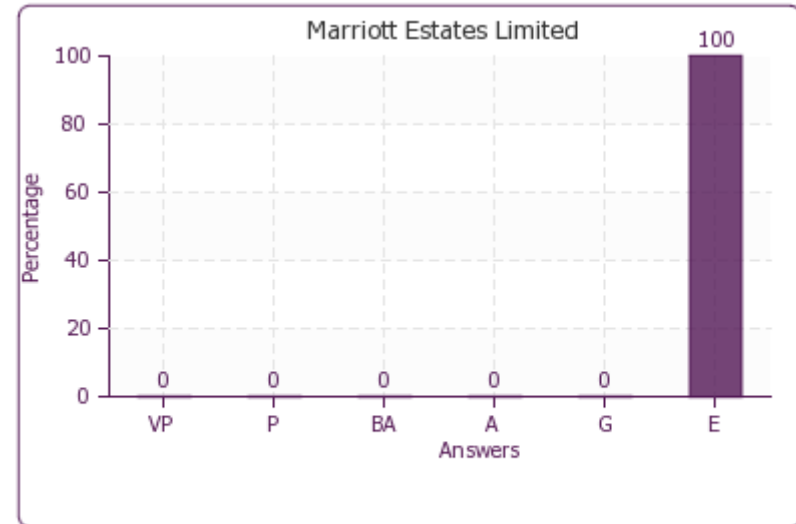
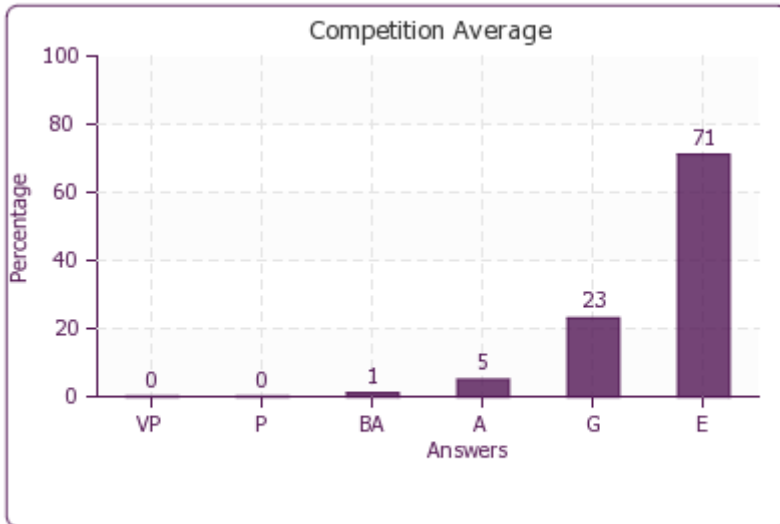
Rate the level of extra information provided eg local amenities, transport links etc.



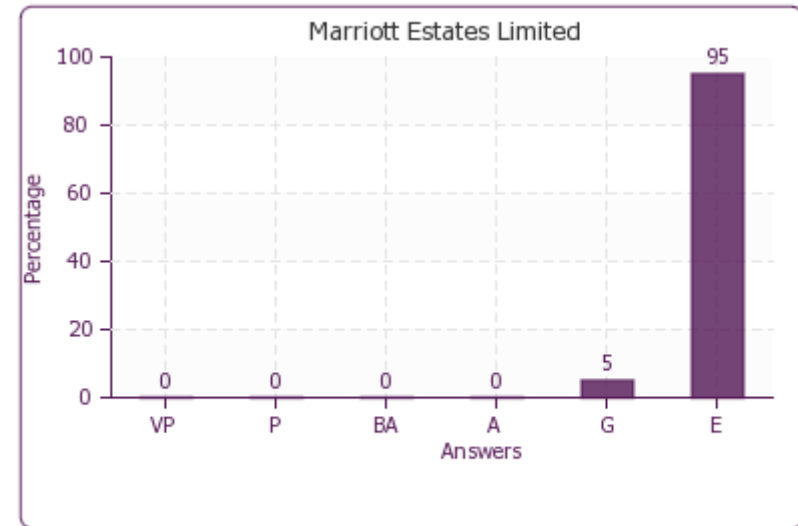
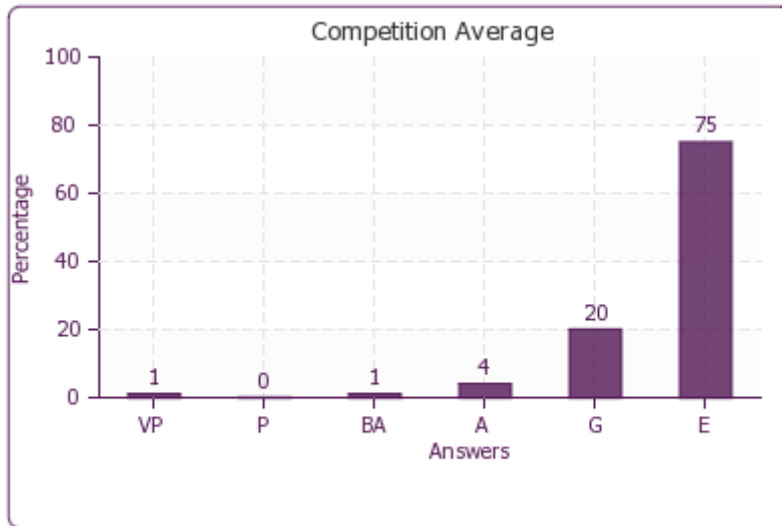
Rate the standard of advertising of your property using various media i.e. newspapers, website



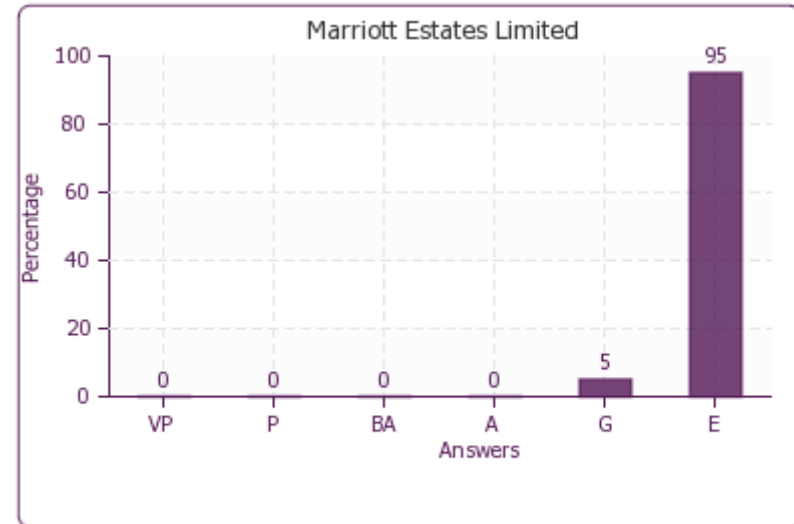
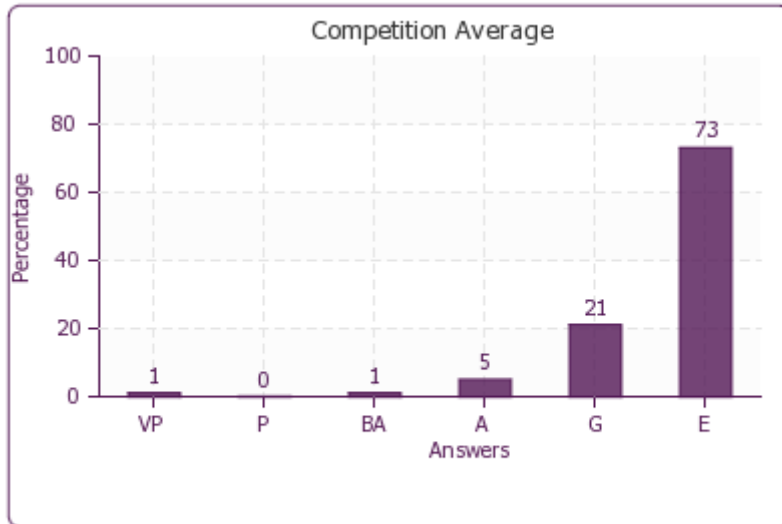
Rate the quality of your agent's website (content, ease of use, speed)



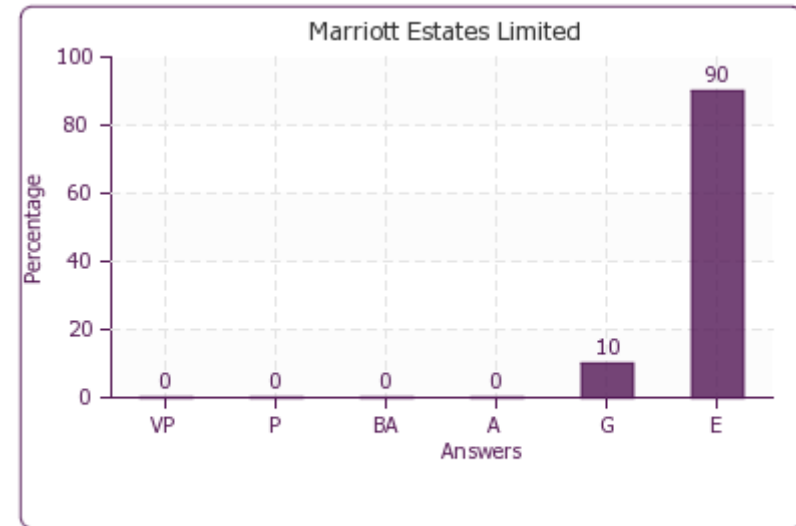
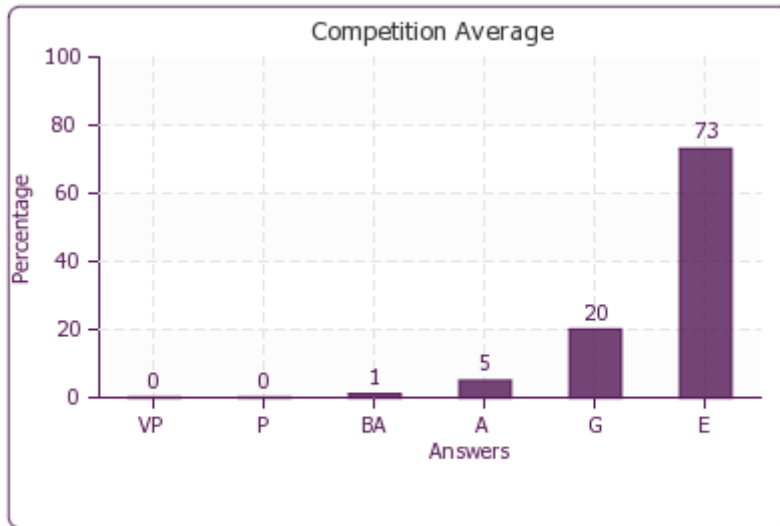
Rate how happy you were with the estate agents management of the viewing process (suitability of property/buyer, convenient time etc.)



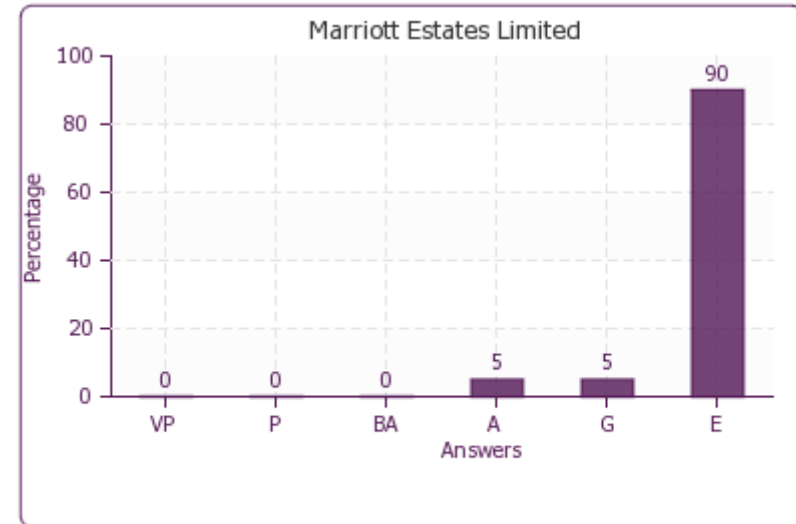
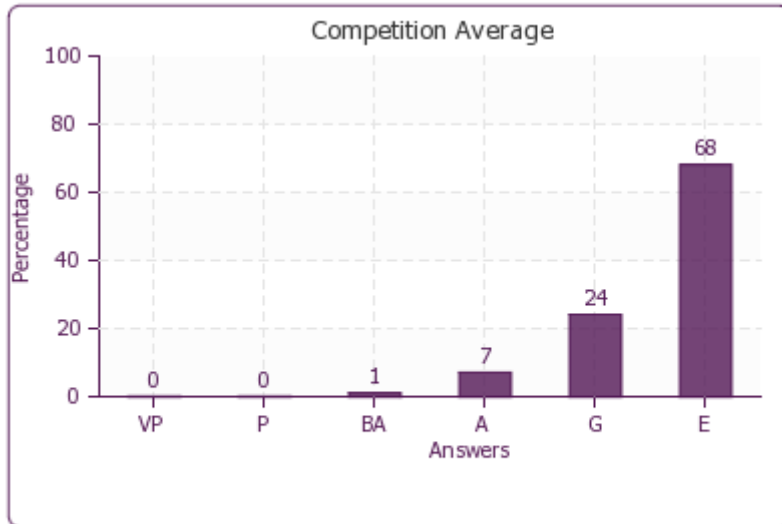
Rate the advice of the estate agent at offer stage



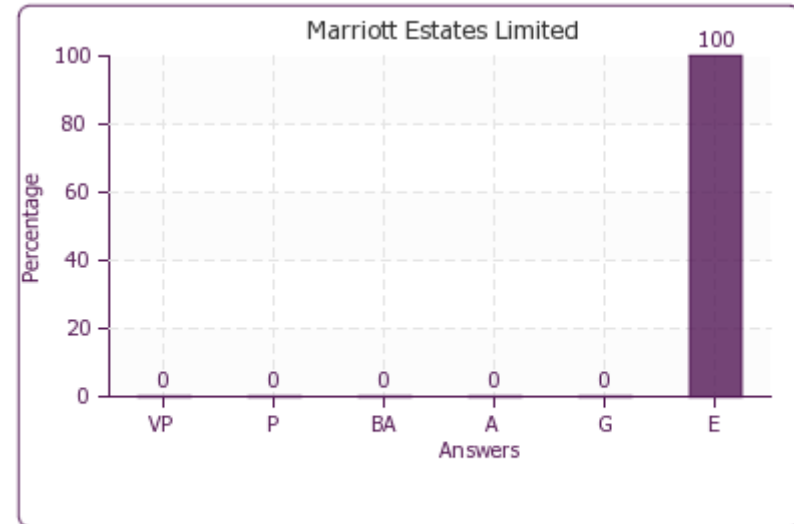
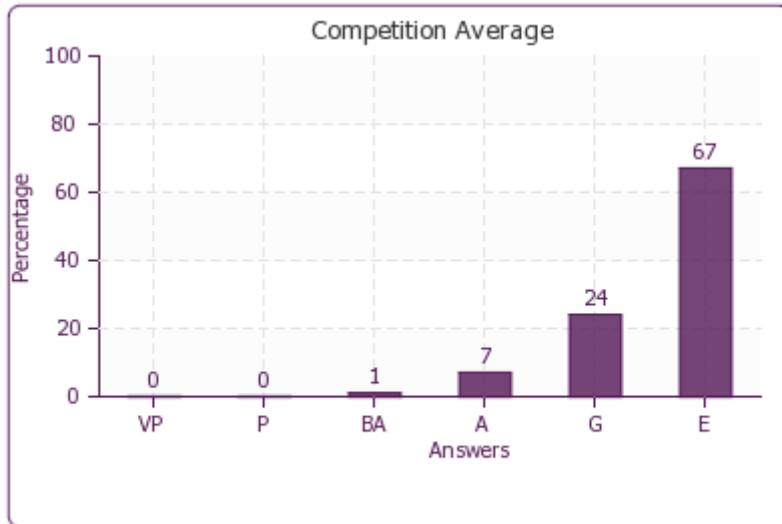
Rate how helpful your estate agent was when issues arose during the period up until exchange of contracts



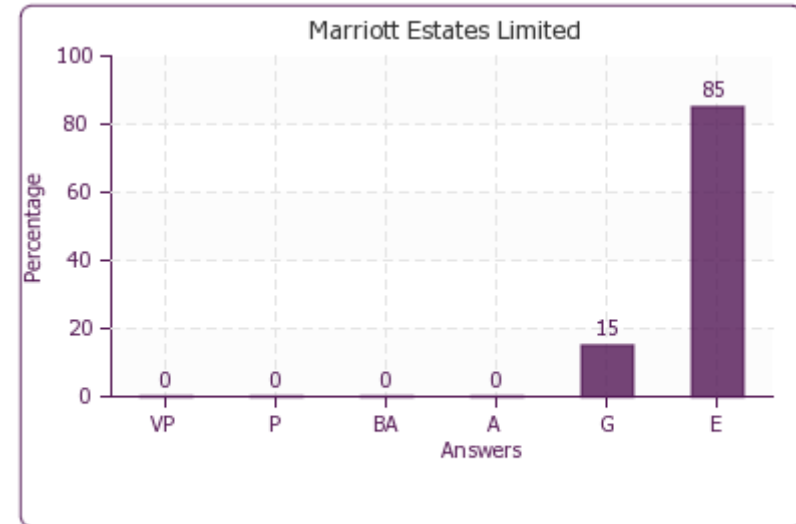
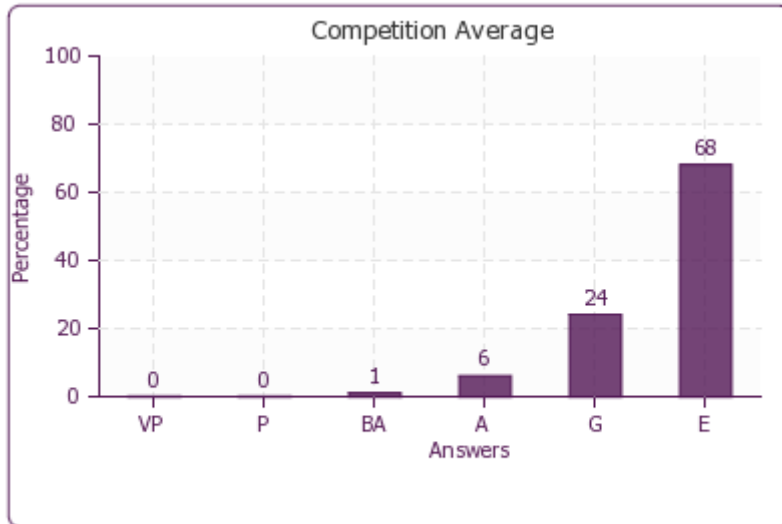
Rate how co operative your estate agent was with your solicitors



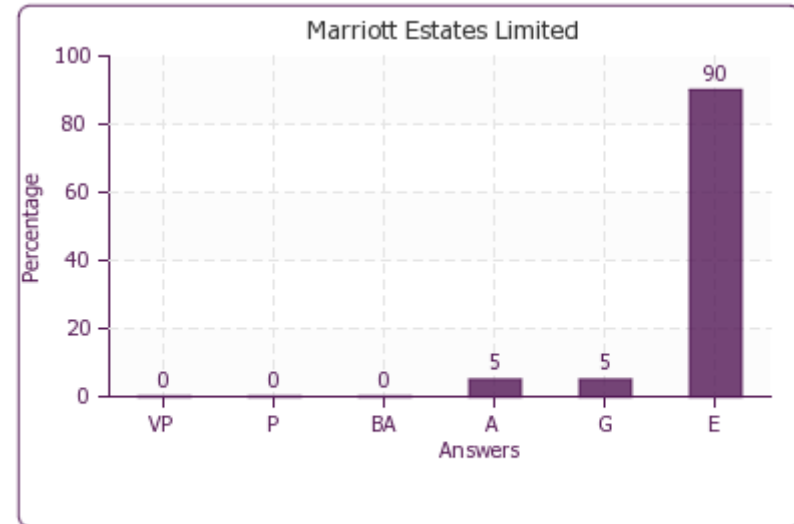
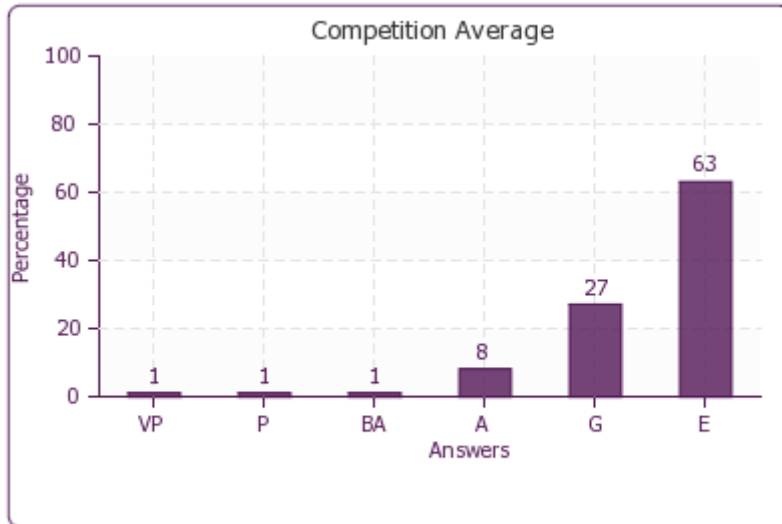
Rate the advice regarding solicitors, HIPS and moving related services



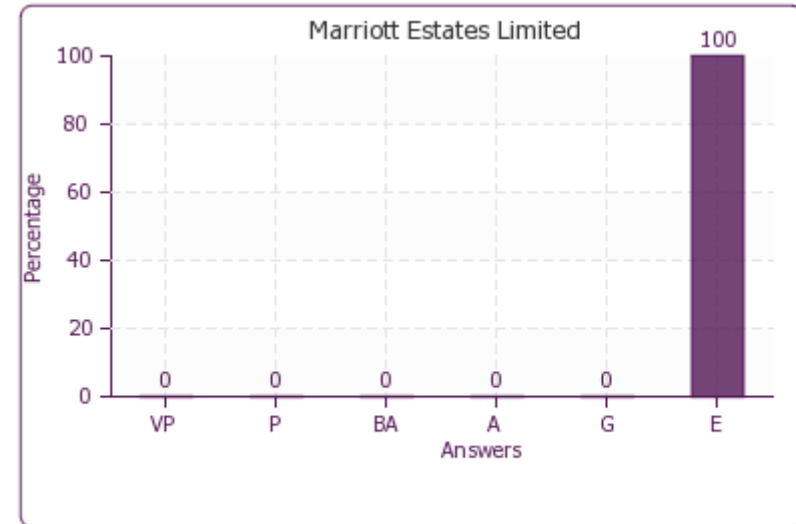
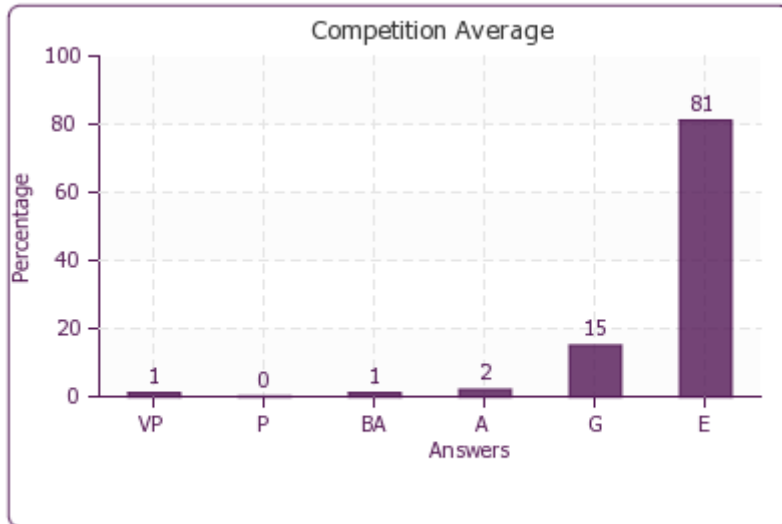
Rate the promptness and appropriateness of the valuation



Were you happy with the fee structure and final costs from your estate agent



Rate the trustworthiness of your agent during the home selling process



Comments

Floor plans could be better, very polite helpfull service willing to put themselves out.

I would certainly use Marriott Estates again, they were charming & professional throughout the whole process and took the hassel out of selling my property! Well done to them, keep up the good work :-)

REALY FRIENDLY AND HELPFULL THROUGH OUT PROCESS.

Marriott Estates were professional, efficient and reliable through every step of selling our house. They made the whole process go very smoothly and we felt that we could completely trust them.

